

Who is HealthConsult

HealthConsult is a boutique management consulting firm that has been delivering high-quality advice to government and non-government clients in health, aged care and disability for over 13 years. With offices in Sydney and Melbourne, we specialise in program review and evaluation; policy, strategy and planning; financial analysis and benchmarking; data and digital health; and health technology assessment.

HealthConsult is an approved supplier on several preferred provider panels including:

- NSW Government's Performance and Management Services Prequalification Scheme
- The Federal Department of Health's Program Review and Evaluation Panel, Technology Assessment and Research Support Panel, and Data Analytics Panel
- The Victorian Department of Health and Human Services' Evaluation, Research and Review Panel
- The National Health and Medical Research Council's Health Evidence Advice and Methods Panel
- and many more

How we can help you

Our Program Review and Evaluation Services

Deliver independent end-to-end outcome, economic and process evaluations, and program reviews



Program design

Goal setting; defining outputs and outcomes; logic models; performance monitoring frameworks; baseline data collection.



Program evaluation

Experimental, quasi-experimental, realist, most significant change; evaluation framework design; process, outcome and economic evaluation; formative and summative evaluation.



Evaluation data collection

Survey design; primary outcomes collection using valid/reliable surveys; stakeholder interviews; focus groups; secondary data requests; observation; stakeholder submissions.



Evaluation data analysis

Inferential statistics; descriptive statistics; longitudinal modelling; thematic analysis of qualitative data.



Program review

Policy analysis; program review; performance against KPIs and contract; program re-design.

Our advantage

We can deliver independent end-to-end evaluations and program reviews from developing program logics and evaluation and monitoring frameworks, through to data collection design and execution, data analysis and fit-for-purpose reporting.

Our multidisciplinary team gives us the capability to design and deliver rigorous outcome, economic and process evaluations and reviews that provide our clients with insightful solutions to the complex challenges they face.

We work closely with our clients and their stakeholders to understand their current environment and evaluation needs, to ensure our work provides strong strategic direction.

HealthConsult's technical expertise was highly regarded and resulted in a comprehensive evaluation. Their level of consultation was excellent and included engaging with sometimes highly critical clinical stakeholders. They were able to accommodate this while also meeting Ministry requirements.... HealthConsult understood the policy imperatives associated with the project and were sensitive to these.
NSW Health client

HealthConsult were adaptable and very responsive for the duration of the project. They were collaborative and raised issues early, and recommended solutions.
Australian Government
Department of Health Client

Some of our valued clients

NSW Ministry of Health	NSW Agency for Clinical Innovation	Prostate Cancer Foundation of Australia	Victorian Department of Health and Human Services	Australian Government Department of Health	Movember Foundation
Pharmacy Guild of Australia	McGrath Foundation	National Asthma Council	Cancer Institute NSW	Leukaemia Foundation	Central Coast Local Health District

Some of our previous evaluation work

NSW Agency for Clinical Innovation	NSW Ministry of Health	NSW Ministry of Health	Pharmacy Guild of Australia	McGrath Foundation
Phase 3 Evaluation of the Pain Management Plan (PMP) 2012-2016 We evaluated whether the PMP improved patients' experiences with pain management services; improved the health and wellbeing of people with chronic pain; reduced reliance on opioids to manage chronic pain; increased pain service capacity; and delivered economic benefits.	Evaluation and Business Model Review and Development for RESUS4KIDS We evaluated the existing approach for delivering RESUS4KIDS training and recommended a future business model to ensure the continued viability of the program's service delivery model and funding.	Evaluation of the Data Quality Audit and Assurance Program (DQAAP) We evaluated the appropriateness and effectiveness of DQAAP to identify, enhance and promote processes that improve hospitals' compliance with the NSW Ministry of Health's data collection requirements, as well as improve the accuracy of data.	Chronic Pain MedsCheck Trial We designed, and are evaluating, a \$22m national randomised control trial of a new chronic pain intervention in community pharmacies. We are evaluating the impact of the service on a range of primary client health outcomes, and on Medicare and PBS claims. We are also undertaking an activity-based costing study and economic evaluation.	Evaluation of The Federal Government 'Second' Funded Breast Care Nurse Initiative This three-year process and outcome evaluation ascertained the impacts that McGrath Breast Care Nurses (MBCNs) had on women's access to quality breast-cancer care and their associated health outcomes. It included an assessment of the economic impact of the MBCNs on health services and the health system.

Other examples of our work can be found at healthconsult.com.au

Meet some of the team

Joe Scuteri

Co-owner and Managing Director of HealthConsult

Joe has led and designed more than 60 program review and/or evaluation projects across the health services sector at national and/or State levels. The program areas span health service delivery from public health to community based primary health services to tertiary hospitals, as well as health professional education and data assurance and audit programs. Joe has an extensive knowledge of Australia's health system derived from 38 years of working in, and for State and Federal government health authorities.



Dr Lisa Fodero

Co-Owner and Director of HealthConsult

Lisa has some 15 years' experience in undertaking complex program evaluations across the government and non-government sectors. Her clients have included NSW Ministry of Health, Cancer Institute NSW, Agency for Clinical Innovation, Australian Government Department of Health, National Asthma Council, McGrath Foundation, and Victorian Department of Health and Human Services. Notably she designed the national Chronic Pain MedsCheck Trial, a cluster randomised trial across 1,700 community pharmacies.



Dr Andy Goodall

Associate Director and National Lead of Program Review and Evaluation

Andy is an evaluation specialist and health economist with over 10 years' experience in the public, private and academic sectors. He has managed evaluations of health, education, disability and human services programs for Commonwealth and State government agencies, and also has experience in health service planning and clinical redesign.



Dr Amy Monk

Manager, Program Review and Evaluation

Amy is a Registered Nurse and Midwife with over 15 years' clinical and research experience, including as an executive-level member of the National Standards Program at the Australian Commission on Safety and Quality in Health Care. She is a highly accomplished evaluation manager, having managed large-scale evaluations of several national health initiatives.

Dr Geoff Hammond

Manager, Data Analytics and Insights

Geoff is a psychiatric epidemiologist with advanced skills in statistical analysis and psychometrics. He has held statistical roles in health services and academia the US, UK and Australia. He has also worked in statistical consultancy roles for pharmaceutical companies such as Johnson & Johnson, Allergan, and Bayer in the US.

Adam Sawers

Associate Director, Financial Analysis and Benchmarking

Adam is a specialist in enterprise Activity Based Costing and Activity Based Management systems, as well as traditional budgeting and forecasting. He has evaluated the actual costs of delivering numerous health programs and services, and tested the impact of various final cost allocation methods on data submitted to the National Hospital Cost Data Collection.

Mark Ball

Senior Health Economist

Mark has extensive experience in economic modelling and economic evaluation in the pharmaceutical and medical devices sectors. He has expertise in cost-effectiveness, cost-benefit, cost-minimisation, budget impact, discrete choice experiments, utility studies and econometrics.

We also have a network of leading industry and academic partners who contribute specialised expertise when required.

Contact us

For more information, or to talk to us about how we can help you with your evaluation needs, please contact:

Joe Scuteri

joe.scuteri@healthconsult.com.au
Mobile: 0418 819 795 or Phone: (02) 9261 3707

Dr Lisa Fodero

lisa.fodero@healthconsult.com.au
Mobile: 0414 185 711 or Phone: (02) 9261 3707

Dr Andy Goodall

andy.goodall@healthconsult.com.au
Phone: (02) 9261 3707

Sydney Office

3/86 Liverpool Street
Sydney, NSW 2000
(02) 9261 3707

Melbourne Office

429/838 Collins Street,
Docklands, VIC 3008
(03) 9081 1640

admin@healthconsult.com.au